

1111



#### User's Manual

- Please read this user manual before using the machine.
- Keep this manual in a safe place for future reference.



Winix Europe 8 rue Faidherbe, 33110 Le Bouscat, France Website www.winixeu.com Mail info@winixeu.com Tel +33.679.243.508

Maintenance

### **FEATURES**

1

### TABLE OF CONTENT

#### INTRODUCTION 3 • Safety Instructions 3~6 • Other recommendations 7 • Product and Parts views 8~9

# Drip tray Overflow prevention

Red indicator light indicated when drip tray is full.

#### Hot Water Safety Switch

Safety Switch avoids unexpected use of hot water and protects against accidental burns.

# Automatic water level sensor

Dual floater measures water level and let you know when to refill or reset system.

#### **Energy Saving**

Turn Water Heating system On/Off at your convenience based upon your needs.

P

P

#### Easy to use Cup Dispenser

Integrated cup dispenser allows easy access to cups and easy refill

| Product and Parts views                                                                                                         | tion         |
|---------------------------------------------------------------------------------------------------------------------------------|--------------|
| RODUCT INSTALLATION 10<br>Space selection 10<br>Product Set-up 11                                                               | Installation |
| RODUCT OPERATIONS 12                                                                                                            | Operation    |
| RODUCT MAINTENANCE13Filters Replacement13Cleaning and Draining14FAQ & Troubleshooting15Tubing diagram16Product Specifications17 | Maintenance  |

- Product Specifications
- 2

Introduct

# WARNING Safety Instructions

#### WARNING / NOTICE

#### DIRECTION

Follow these instructions to avoid any risks of injury or burn injury, equipment or property damage, electric WARNING shocks or fire hazard.

NOTICE

Without following directions, user's injury or property damage can be occurred.



Do not bend or place any heavy objects on the power cord of your product.



Do not touch plug with wet hands.



Always unplug your product and let it cool down for 5 minutes before cleaning it up.



Do not plug product into a loose power outlet or socket



Do not unplug your product by pulling on its power cord.



After unplugging your product, wait for 5 minutes before plugging it in again.



Do not set-up your product underneath a power outlet.





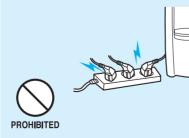
PROHIBITED

# POWER CORD and PLUG A WARNING

Always plug your product into a dedicated 230V Power Outlet including an earth connector and connected to an electrical leakage breaker rated 30 mA or lower.

Do not plug several appliances in the same power outlet.







### **NOTICE** Safety Instructions

### 

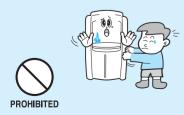
Always unplug product and contact your service dealer in case of water leakage.



Do not place any container containing water on top of your product.



Do not directly touch the hot water coming out of your product.



Before moving your product, always unplug it from the power outlet and drain water completely from the system.



Do not directly spray water onto your product.

PROHIBITED

If your product has not been used for an extended time, unplug it from the power outlet and drain water completely from the tubes.



### 

Do not place inflammables such as spray, gasoline or gas near your product.

Do not spray insecticide or inflammables close to or toward your product.





### SERVICE & REPAIR | 1 NOTICE

Do not attempt to repair, disassemble or modify your product. Please contact your Service Dealer when service is needed.

In case of irregular noise, smell or smoke, immediately unplug your product and contact your Service Dealer.





## **NOTICE** Safety Instructions

# **PRODUCT AND PARTS VIEWS**

### OTHER RECOMMENDATIONS

Empty drip tray frequently to avoid potential bad odors.



Do not set-up your product on an uneven surface or in a narrow space to avoid dysfunctions.



Do not connect your product water supply / inlet to a hot water source to

avoid risk of damaging filters.





Do not install your product in areas with high variations of temperature



Do not use product if water supply is not connected, open and ready.



Do not place heavy objects on top of the units to avoid potential housing damages.



Never incline your product by more than 45 degrees or wait for 1 hour after doing so, before plugging it in.



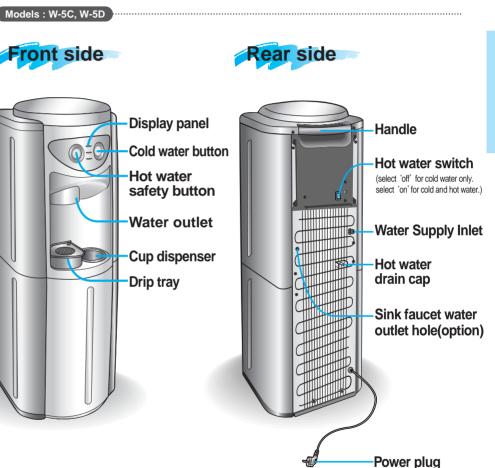
Ensure that all tubing is

straight, free from any

obstacle and free from bending or pinching.

Do not knock or rock your products.

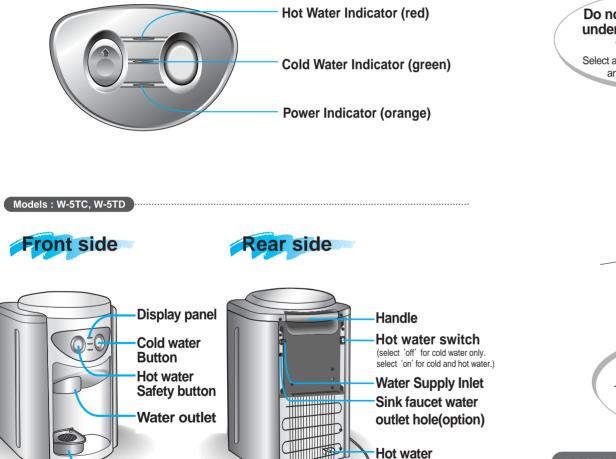




# **PRODUCT AND PARTS VIEWS**

**Drip tray** 

### **Display** panel



drain cap

Power plug

# PRODUCT INSTALLATION SPACE SELECTION

For better performances and a longer life of your product, select an adequate space to install it.

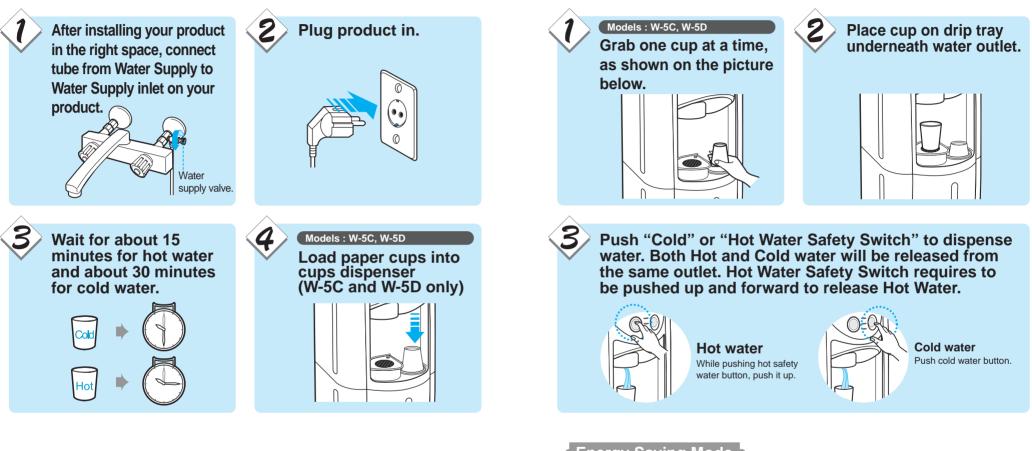


#### PRODUCT INSTALLATION : SET-UP

- 1. After installing your product in the right space, connect Water Supply.
- 2. Make sure that Hot Switch is Off
- 3. Plug product in.

# **PRODUCT SET-UP**

# **PRODUCT OPERATIONS**



#### Energy Saving Mode

Turn Water Heating system On/Off at your convenience based upon your needs.

Turn Hot Water Switch Off at the back of the unit for Cold Water only.

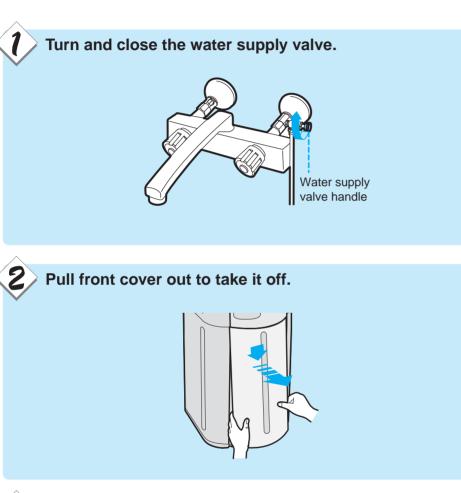


Turn Hot Water Switch On at the back of the unit for a choice between Hot and Cold water.



11

### MAINTENANCE FILTERS REPLACEMENT



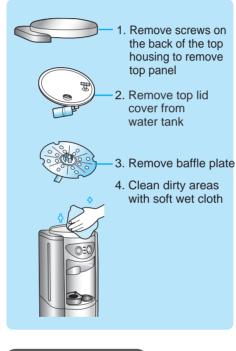
3

Install the new filter and connect it. Put front cover back by pushing it back into position.

### CLEANING (CLEAN FREQUENTLY FOR A BETTER EFFICIENCY AND A LONGER LIFE OF YOUR PRODUCT).

#### Inside Product Cleaning (every 12-13 weeks) Drip tray cleaning

MAINTENANCE



#### DRAINING METHOD

#### Hot water draining

Deactivate water heating system by turning Hot Water Switch to Off.
It is recommended to let heating system cool down for about

- 30 minutes and to wear protective gear to avoid risks of burn injury. • After heating system has cooled down, make sure water Water Supply
- valve is closed. • Place a container below hot water drain cap at the back
- of the unit

Remove hot water drain cap and drain water.

 Once water stop flowing, place hot water drain cap back, open water supply valve and turn water heating

system back On.



- 1. When Red Overflow Indicator is visible, Drip Tray must be emptied and cleaned-up
- 2. Lift drip tray off the product and dispose water.
- 3. Clean drip tray with a neutral detergent.
- 4. Clean the drip tray location, on your product, with a neutral detergent.
- 5. Place drip tray back into its original location on the product

#### **Product Housing Cleaning**



Plastic areas : Clean with a piece of soft cloth and a neutral detergent. Do not use water.

Metal pipes/Back of the unit : Use vacuum cleaner to get rid of dust accumulation.

### Cold water drain

Make sure water supply valve is closed.
Place a container underneath

regular water outlet.

to drain water

Maintenance

### TROUBLE FAQ & Troubleshooting SHOOTING

For any questions or concerns, please contact your Service Dealer.

# **TUBING DIAGRAM**

#### **ISSUE**

#### Water cannot be dispensed



No hot water available



Strange taste or smell



Strange noise occurs



#### Water Leakage





- · Make sure product is correctly plugged-in · Make sure Water Supply valve is open
- · Make sure Water Supply is straight

make sure Hot Water switch is On

- · make sure you do not dispense hot water continuously and wait for 5-6 minutes before retrying
- Make sure you use a Carbon Filter and replace it regularly.
- · Make sure you drain water once a month if you do not use your Water Cooler regularly Contact your service dealer

· Make sure floor is flat and even

· Make sure than no foreign object has been left on or inside the product

· Close Water Supply and call your service dealer

Double float Baffle plate Cold tank Wire - Evaporator Sink faucet water condenser outlet hole(option) Hot Cold water button water Water outlet safety button Hot tank Drip tray Post-carbon Filter Pre-carbon Filte Sediment U.F. Faucet . Filter Heater water Filte Drain Compressor

% The filters shown on the diagram are optional. They clean and dramatically improve the quality of the water dispensed by your Water Cooler from the regular tap water you are getting without filters. To order and install your optional filters, please call your service dealer.

# **PRODUCT** SPECIFICATIONS

# Memo

| Model                   |                                                  | W-5C, W-5D                       | W-5TC , W-5TD                   |
|-------------------------|--------------------------------------------------|----------------------------------|---------------------------------|
| Power                   |                                                  | 220~240V/50Hz                    |                                 |
| Power consumption       |                                                  | Cold water:100W, Hot water:450W  | Cold water:100W, Hot water:250W |
| Cold thermostat         |                                                  | Automatic Temperature Controller |                                 |
| Hot thermostat          |                                                  | Automatic Temperature Controller |                                 |
| Safety Thermostat       |                                                  | Over heating protection sensor   |                                 |
| Cold Water Temperature  |                                                  | 4℃±4℃                            |                                 |
| Hot Water Temperature   |                                                  | 85℃±10℃                          |                                 |
| Capacity                | Cold water                                       | 3.9ℓ                             |                                 |
|                         | Hot water                                        | 1.90                             | 1.00                            |
| Extraction Cold wat     |                                                  | 15Cups(Under10°C, 100cc/20sec)   |                                 |
| EXITACTION              | Hot water                                        | 15Cups(Above70°C, 100cc/20sec)   | 8Cups(Above70°C, 100cc/20sec)   |
| Water Supply F          | ater Supply Pressure Range 0.5kgf/cm² - 6kgf/cm² |                                  | ² - 6kgf/cm²                    |
| Water Supply Te         | mperature Range                                  | 5 - 35℃                          |                                 |
| Purified water amount   |                                                  | 2.0L/min(3kgf/cm²)               |                                 |
| Refriç                  | gerant                                           | R134a                            |                                 |
| Weight(Filter excluded) |                                                  | 18kg                             | 14kg                            |
| Dimensions              |                                                  | 334(W)×353(D)×1,030(H)           | 334(W)×353(D)×562(H)            |

